

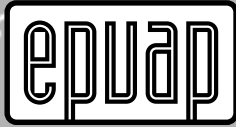
**Mission Statement** The European Pressure Ulcer Advisory Panel's objective is to provide the relief of persons suffering from, or at risk of pressure ulcers, in particular through research and the education of the public.

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Michael Clark: *Recorder* (Wales)  
Jeen Haalboom: *Past President* (Netherlands)  
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**LETTER FROM THE PRESIDENT**



Dr Marco Romanelli

Below:  
Dr Marco Romanelli  
presents Mrs Barbara  
Braden with the  
EPUAP Lifetime  
Achievement award

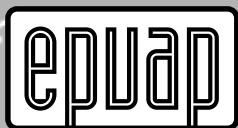


**D**EAR EPUAP Member, the Fifth European Pressure Ulcer Advisory Open Meeting held in Le Mans, France was once again an extraordinary happening to 'share experiences' in our field. Providing a forum for people to exchange their ideas, advances, scientific and clinical research, education tools was a major goal for the EPUAP scientific programme committee. This was also the first time that the EPUAP joined a national society, the PERSE French group, and I really think that we must pursue this habit again in the future. The atmosphere during the symposium was always warm and caring, yet full of excitement and enthusiasm. A rich and diverse array of common, complex and controversial social and clinical issues in pressure ulcer management were discussed, providing the real sense of the vitality of our society. Considerable progress has been made in our understanding of pressure ulcers at both the scientific and clinical levels. The epidemiology of the disease is now better understood and there have been considerable advances in understanding the mechanisms of pressure development. From the fifth EPUAP meeting we have heard that new advanced dressings and pressure relief equipment will soon be introduced that may dramatically change the way we treat mild to moderate lesions. Furthermore, biotechnological approaches provide extra hope for highly selected patients. Despite the recent terrorist attack in the United States, we were proud to honour Mrs Barbara Braden as a recipient of the EPUAP Lifetime Achievement award. The incoming President of the NPUAP Prof Courtney Lyder was also in Le Mans to share with the Europeans the educational activities from United States. We must continue the friendship exchange of ideas and interactions with our colleagues in the United States.

The European Pressure Ulcers Prevalence Project was undertaken on 14 November and the data will be elaborated from the co-ordinators soon. Our society has given great emphasis on this project and I personally think that the results will have major impact in different countries from a social and political point of view.

At the beginning of the new year we may be considered satisfied about what we have achieved during the previous years and we are looking forward to reach new and ambitious goals in the future and I encourage all the EPUAP members to be involved in the activities of the society and to send us comments and suggestions about future developments,

**Marco Romanelli**  
*President*

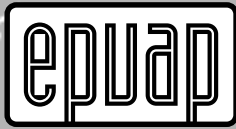
**EDITORIAL**

Dr Michael Clark

**F**IRST I would like to wish all EPUAP members a very happy and peaceful new year! It seems like only yesterday we were preparing to attend the Le Mans conference, and again we must thank Dr Denis Colin for his organisation and hosting of what was yet another successful EPUAP Annual Conference. Now we face 2002 and our first meeting in Central Europe – and both as Editor of this newsletter, and as Recorder of the EPUAP, I look forward to meeting with you in Budapest this coming September. The Budapest meeting will strongly focus upon one of the key strengths of the EPUAP – the on-going efforts of the Working Groups. During the meeting each active Working Group will take the lead over a half-day programme that focuses both on their activities and plans and also upon related presentations that reinforce the Working Group's scientific and clinical foundations. I would encourage all EPUAP members to consider becoming actively involved with one, or several EPUAP Working Groups – currently these tackle the measurement of pressure ulcer prevalence across European hospitals, the risk factors for pressure ulcer development following hip fracture and the more general search for 'true' risk factors for pressure ulcer development. Details of each Working Group can be found within this issue of the *EPUAP Review* and I would strongly urge members to contact the Chair of Groups that interest you. One EPUAP Working Group, considering the evaluation of patient support surfaces reports its actions and conclusions within this issue of the *Review*. I would personally like to thank Dr Macleod for his stewardship of this Working Group, and consider that his direction has presented a model highlighting how we can achieve a stronger involvement of researchers and clinicians who currently work within the commercial sector within the efforts, and success of the EPUAP.

Once again I feel I must close my editorial by reminding members that this is your newsletter and that I would welcome new contributions of news, articles and opinion pieces from any member of the organisation. Over 2002 the current Working Groups of the EPUAP will all make strong contributions of new ideas and data within this newsletter. However, there remains plenty of space for other contributions! Perhaps you might like to contact me through the EPUAP Business Office to discuss potential articles for inclusion in future issues of the *Review*? Finally I repeat my hopes that all EPUAP Members will enjoy a successful year in 2002 and that as an organisation we will continue to gain a deeper understanding of pressure ulcers, their causes, treatment and prevention.

**Michael Clark**  
*Editor*



## PILOT SURVEY OF THE PREVALENCE OF PRESSURE ULCERS IN EUROPEAN HOSPITALS

OVER two days in November (14th and 15th) 2001, a pilot survey recording the prevalence of pressure ulcers across a number of European hospitals was undertaken by the EPUAP. Data was collected across ten countries (Belgium, England, France, Italy, Netherlands, Northern Ireland, Portugal, Scotland, Spain and Wales) with a minimum of two hospitals participating in the survey, typically each country collected data from around 1000 patients. While the data is currently being collated and analysed, with the first presentation to occur during the Sixth Open Meeting of the EPUAP (Budapest September 2002), this article highlights some of support material provided to participants by the EPUAP Prevalence Working Group. Each National Co-ordinator received a CD-ROM containing all of the forms and supporting documentation required to undertake the survey. From this material the research protocol and photographic guide provided to assist pressure ulcer classification are reproduced in this issue of the EPUAP Review. The Budapest meeting in 2002 will provide ample opportunity for debate regarding the methods, results and future steps the EPUAP should take to improve our understanding of the epidemiology of pressure ulcers. The EPUAP Prevalence Working Group would like to thank Smith & Nephew Ltd for their generous financial support that made this pilot study possible.

### European Pressure Ulcer Prevalence Survey

#### *Research Protocol*

#### **1. Introduction**

Pressure ulcers are an important problem in all health care settings. Each year a lot of time and money is spent on the treatment of pressure ulcers. The prevention of pressure ulcers receives less attention, partly because there was no specific policy for pressure ulcers. In addition, the basis to develop a prevention policy for pressure ulcers was rather small (Dutch Steering Committee Pressure Ulcers, 1997). In the Netherlands a national pressure ulcer prevalence survey started in 1998, and this was the onset of more attention for the prevention of pressure ulcers.

Last year it was proposed to conduct an audit with the aim of collecting prevalence or incidence data on pressure ulcers at several European acute care hospitals and nursing homes, prior to implementing the *EPUAP Guidelines* (EPUAP, 1998). A similar exercise would be performed again after an agreed period, six months or one year, in

order to ascertain whether the implementation of the guidelines had had any effect on prevalence or incidence figures. However, a discussion of this strategy concluded that this audit was too ambitious. It was obvious that more time would be needed to prepare the audit and it was felt that the highest priority had to be given to the development of a minimum data set, which would be valid across Europe. We started by inviting various experts in the field of pressure ulcers from different European countries to discuss a minimum key data set. Furthermore, it was agreed that operational definitions would be needed for the key terms. Finally, we wanted to know the minimum level of interest and commitment required for countries to be selected as participants.

The data collection procedure is designed on the basis of experience gained in the Netherlands, where three national measurements of pressure ulcers have been conducted (Bours, 1998; Bours, 1999; Bours, 2000).

#### **2. Registration**

Literally, to register means to record by using an instrument in order to establish the course of a process or phenomenon (Geerts and Heestermans, 1997). Registration can roughly be divided into two types, i.e., continuous registration and discontinuous registration.

*Continuous registration* means that phenomena, in this case the prevalence of pressure ulcers, is constantly being measured. The incidence of pressure ulcers can be established by means of continuous registration. The incidence rate indicates the number of new cases of a particular disease or condition, in this instance pressure ulcers, in the studied population over a particular period of time. (Bouter and van Dongen, 1995). All members of the study population should in principle run the risk of developing pressure ulcers and have no pressure ulcers at baseline.

*Discontinuous registration*, in this case, means that the prevalence of pressure ulcers is recorded incidentally, with or without a certain regularity. Discontinuous registration can, therefore, only establish the prevalence of pressure ulcers. The prevalence rate indicates the numbers of a studied population who have pressure ulcers at a particular moment in time (Bouter and van Dongen, 1995). Previous research has shown that discontinuous registration is easy to carry out in health care institutions, whereas permanent registration appears to be much more difficult to realise. Although daily inspection and registration of pressure ulcers are an essential part of the nurses' duties; it is inadequately executed in practice. Continuous registration, both

by nurses and by doctors, may therefore lead to an underestimation of pressure ulcers. In addition, this type of registration is labour-intensive (Gunning-Schepers, *et al.*, 1993). The EPUAP has therefore decided to limit their measurement to the prevalence of pressure ulcers and to use the results to establish whether their guidelines have had the intended effect.

### 3. Data collection form

The data collection form that will be used for the European data collection of pressure ulcers has been outlined by eighteen people from ten different European countries, and was further elaborated in greater detail by a small working group. The form was piloted in three different countries, the UK, Belgium and in the Netherlands. After piloting a few amendments were made for the final form.

The data collection form consists of five categories of questions, i.e.

1. The first category shows whether the data were collected in a university hospital or a general hospital, as well as the number of beds in the setting. Each country has its own code.
2. The second category, that of patient data, indicates the patients' age, gender, expected length of stay and care type. After piloting the form, the latter was simplified to intensive care, acute care or high dependence, chronic care and neurology/rehabilitation.
3. The third category is that of risk assessment. The countries represented in the working group agreed to use the Braden scale plus the incontinence item from the Norton scale.
4. The fourth category provides details about skin observations. The severest ulcer is to be recorded, using the EPUAP classification. It was agreed that necrotic ulcers are to be recorded as deep ulcers (grade 4). In addition, the location of the severest ulcer will also be recorded. Where multiple ulcers of the same grade are present, the pressure ulcer to be recorded is the one which, in the judgement of the nurse, has the greatest impact on the patient and his quality of life. Furthermore, a drawing is to be made to record all existing pressure ulcers.
5. The last category involves the equipment used and whether the patient is being repositioned. Beds or chairs are to be categorised as powered or non-powered, while manual repositioning intervals (if any) are to be recorded as well.

The form is included as an appendix (Appendix 1). All participating institutions will be provided with sufficient data collection forms to conduct the survey. The national co-ordinators will be asked to translate the forms and all the other training and information documents for their own countries.

### 4. Risk population

The prevalence measurement in acute care hospitals will take place on one particular day. The risk population will include all patients staying overnight on the day of the survey is to be physically examined for the presence of pres-

sure ulcers. All inpatient areas have to be surveyed with the exception of psychiatry, day care and maternity units.

### 5. Procedure and data collection

Each participating country needs to identify a national co-ordinator who would be responsible for the training of the local co-ordinators. The national co-ordinator would have to offer a minimum level of commitment to the project. For 2001 this was defined as being 'A minimum of 750 patients to be recruited from at least one university and at least one general hospital.'

The tasks of the national co-ordinator are:

- Recruitment of acute care hospitals for participating in the survey
- To be a contact person between the local co-ordinator and the EPUAP working group To train the local co-ordinators
- To take care of the translation of the documents in the appropriate language
- To provide the local co-ordinators with sufficient data collection forms
- To see to the transfer of the data to the EPUAP working group

Each institute participating in the European data collection of pressure ulcers is expected to appoint their own local co-ordinator. The local co-ordinator will be responsible for the internal co-ordination during the data collection period and will function as the contact person for the national co-ordinator. The tasks of a co-ordinator are:

- To ask permission of the relevant internal bodies such as the Institutional Review Board (if present);
- To form a team of specialist nurses. Every member of the team will carry out measurements in one or more wards together with a nurse of that particular ward. So, the size of the team depends on the number of wards participating in the data collection;
- To draw up a time schedule for data collection within the institute;
- To draw up a roster for the team of nurses who are to carry out the measurements;
- To collect all the forms per ward and to check the data
- To copy all the forms
- To see to the transfer of the data (original forms) to the national co-ordinator or the EPUAP working group;
- To fill in and return an evaluation form about the survey.

The institute co-ordinator receives training by the national co-ordinator, together with the co-ordinators of the other institutions participating in the data collection. In addition, each institution co-ordinator is provided with materials for the instruction of the nurses, a protocol (including a sample request to the Institutional Review Board), patient information forms, consent forms, and sufficient data collection forms. Ward data and patient data are recorded by the nurses. Each participating patient is coded, still allowing the wards to check whether each patient who

wanted to participate has been registered. The patients remain anonymous to the research group. The co-ordinator divides the team of nurses over the wards, taking into account that, if possible, the 'non-ward' nurses, performing tasks that are not related to one particular ward, should not carry out measurements in their own ward. These nurses are assisted during the measurement by a staff nurse who knows the ward well and can provide relevant background information about the individual patients as well as the ward. The 'non-ward' nurse and the staff nurse should agree on the grade to be filled in on the data collection form. If they do not agree, the 'non-ward' nurse decides which grade of pressure ulcer should be recorded.

To ensure reliability the local co-ordinator will randomly select one ward from each site and in addition to the team of two nurses who would be completing the data, will perform a second set of forms based on their individual observation of the patients. Furthermore, throughout the data collection time span the local co-ordinator should visit all wards involved and observe that they are following the procedure for data collection correctly, i.e., they are examining the patients and not taking information from patient notes. The local co-ordinator needs to inform the EPUAP working group which ward has had a dual measurement otherwise some patients could be registered twice. The EPUAP working group will analyse the dual measurements to establish the reliability of the performed data collections.

#### 6. Data Processing

The EPUAP working group will use SPSS to process the data. The data will be described on a national level indicating the institution category and ward category. Depending on the measurement scale of the variables, either mean values or frequencies will be established, allowing each institution to compare their own results to the mean national results.

#### 7. Data Protection

**The EPUAP will ensure anonymity of all patients participating in the study. Specific data protection regulations of any of the participating countries will be adhered to as appropriate.**

#### 8. Informed Consent

All participating patients and/or contact persons will receive written information in advance about the aim and method of the national data collection (Appendix 3). This will be done during the visiting hours a day before the measurement. The patients will be asked for oral permission to participate, but they are not registered during that visit. This procedure deviates from the usual procedure, but because of the size of the study population (all patients in the institutions or receiving home care) that have to be examined for pressure ulcers on one and the same day, a written procedure to obtain informed consent can cause delay that may obstruct the survey. Also in some countries, the patients' anonymity may be at stake if they are to sign consent forms. In addition, it is a basic part of the care provided by nurses to examine and palpate for the presence of pressure ulcers in patients who are at risk of developing pressure ulcers. If any patient is not able to understand the information and to give informed consent, a relative or contact person should

be informed and asked for permission. This procedure was approved by the Medical Ethical Approving Committee of the University Hospital Maastricht, in Maastricht.

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# European Pressure Ulcer Advisory Panel Guide to Pressure Ulcer Grading

EPUAP 2001





## 6TH EUROPEAN PRESSURE ULCER ADVISORY PANEL OPEN MEETING

*Hilton Hotel, Budapest, Hungary, September 18–21, 2002*

**T**HE sixth open meeting of the European Pressure Ulcer Advisory Panel will be held in the beautiful and historic city of Budapest, Hungary and will continue to build on the success of the panel's previous annual meetings. The mandate of the panel relates solely to pressure ulcers and this allows a focused approach as well as an excellent opportunity to exchange knowledge with others working actively in this field.

The theme of this year's meeting is '*Pressure Ulcers – a quality of care indicator?*' As at past meetings, this will allow professional health workers an excellent opportunity to improve their knowledge and understanding of the management and prevention of pressure ulcers. In addition there will be an update of the latest research into pressure ulcers included in the programme.

Well known speakers from throughout Europe and the rest of the world will be covering topics on this year's theme as well as other related aspects of pressure ulcers. In addition to the main theme – '*Pressure Ulcers – a quality of care indicator?*', updates on risk factors and risk assessments and ulcer stage reassessment will be presented along with new developments in pressure ulcer management. Free papers will be included in the relevant sessions. Poster presentations will be displayed throughout the meeting and there will be an opportunity for poster presenters to briefly summarize their posters orally. Attendance at the Budapest meeting will allow delegates to take part in shaping the future of pressure ulcer care.



Budapest (*above*), the venue of this year's meeting, is one of the most beautifully situated cities in Europe. The broad Danube river runs through the middle of the city and the Danube panorama has been declared as a UNESCO

World Heritage Site. A number of pre-congress and post-congress tours are offered.

The congress will be held in the Hilton Hotel, overlooking the river and the city. The scientific programme will be held in the congress facilities of the Hilton Hotel. The 'Lifetime Achievement award' for work related to pressure ulcers will be presented to the recipient at this meeting's congress dinner.

The outline programme is as follows:

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### Wednesday, September 18th

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*Central European Regional Pressure Ulcer meeting*

#### ***EPUAP Scientific Programme***

This annual meeting of the EPUAP focuses upon action – with the first presentation of the results of two major studies undertaken by EPUAP in 2001. The meeting will also develop three major position statements – upon risk assessment, measuring incidence and the cost of pressure ulcers. These will serve as landmarks in the ongoing efforts to meet the challenges posed by pressure ulcer prevention and management.

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### Thursday September 19th

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*Morning: Satellite symposium*

#### ***Wound Bed Preparation for Pressure Ulcers***

SPONSORED BY SMITH & NEPHEW

#### ***12.00 noon – Start of main meeting***

- Welcome and introduction
- What do we mean by quality in pressure ulcer prevention and treatment?
- European survey of quality measurements in pressure ulcer prevention and treatment.
- Measuring how pressure ulcers affect quality of life.
- Debate – Formation of position statement measuring cost and quality associated with pressure ulcers.
- EPUAP Prevention and treatment guidelines update
- Lecture 2002 from lifetime achievement award recipient

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### Friday September 20th

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- Hip fractures
- Report from EPUAP working group PEPUS study
- The Hip – anatomy
- The Hip – aetiology and prevention of pressure ulcers including case studies
- Pressure ulcers and hip fractures
- Free papers
- EPUAP Prevalence survey results
- Interpreting prevalence and incidence data – what can be achieved in the real world?
- EPUAP statement on incidence monitoring
- Free papers
- Plenary lecture: Case mix adjustments – ideal and practical limitations

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### Saturday September 21st

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- Risk factors and risk assessments in pressure ulcers
- Report from EPUAP working group
- EPUAP position statement on evaluation of risk assessment tools
- President's address
- Presentation of poster awards
- 12.00 noon end of meeting




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### Social Programme during meeting

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*(All included in registration fee)*

#### **Thursday evening (19 September)**

- Reception and entertainment at Hilton Hotel overlooking the Danube river

#### **Friday evening (20 September)**

- Congress dinner and entertainment  
Hilton Hotel, Grand Ballroom

SPONSORED BY HUNTLEIGH HEALTHCARE

There are additional social events organised on Wednesday 18 September and Saturday 21 September.

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### Call for abstracts

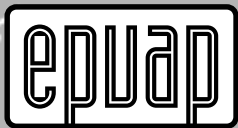
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#### **Deadline: 15 June 2002**

- The abstracts should be on one A4 page with 2 cm margins around page.
- Title, authors and institutions should be included.
- Presenting author to be underlined.
- The abstracts should be written in the following format: Introduction, Methods, Results, Summary.
- Please indicate preference for poster or oral presentation.
- Abstracts will only be accepted accompanied by a disc or sent by e-mail to:  
EuropeanPressureUlcerAdvisPanel@compuserve.com

Posters will be displayed throughout the meeting and there will be oral poster summary sessions.

Fishermen's Bastion and the Danube, viewed from the conference hotel.



UPDATING THE EPUAP PRESSURE ULCER PREVENTION AND TREATMENT GUIDELINES

Jacqui Fletcher

THE EPUAP guideline on pressure ulcer prevention was published in 1998 (EPUAP, 1998) and was followed shortly afterwards by a second guideline upon pressure ulcer treatment (EPUAP, 1999).

In line with the recommendations of many authorities on guideline development (for example Field and Lohr 1992, SIGN 2001) the EPUAP now wishes to revisit and review the guidelines. This process is required to:

- a) ascertain if the statements within each guideline remain valid;
b) to include new research findings which may strengthen individual statements; and
c) to determine if the guidelines remain clinically relevant.

Such a review obviously requires considerable effort on the part of the EPUAP and its members and would usually necessitate the completion of a systematic review to identify all new evidence.

Why should a guideline be updated? Shekelle et al (2001) identified six scenarios when a guideline may require revision, these were;

- Changes in evidence on the existing benefits and harms of interventions
• Changes in outcomes considered important
• Changes in available intervention
• Change in evidence that current practice is optimal
• Changes in values placed on outcomes

- Change in resources available for healthcare.

In a second publication, Shekelle and colleagues (2001) have reported a methodology allowing rapid updating of clinical guidelines that will be adopted by the EPUAP.

At this time the EPUAP would like to invite members to participate in this process of identifying important new evidence and assessing whether the new evidence justifies updating the pressure ulcer prevention guideline.

1. Are you aware of new evidence or development in the field relevant to each guideline statement?
2. Is the new evidence or development of sufficient importance to invalidate any of the guideline statements?
3. Are there new guideline statements (within the scope of the original guideline) that should be included given the existence of new research or clinical developments?

It should be borne in mind that the guidelines were developed to be useful to countries across Europe working in many different healthcare settings with differing levels of resources.

Suggestions for areas that require updating or review should be made in writing to Jacqui Fletcher, at:

<j.fletcher@herts.ac.uk >

and a copy of the supporting evidence provided. The deadline for return of this information is 28 March 2002.

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Shekelle PG, Oritz E, Rhodes S, Morton SC, Eccles MP, Grimshaw JM and Woolf SH. Validity of the Agency for Healthcare Research and Quality Clinical Practice Guidelines. How quickly do guidelines become outdated? *JAMA* 2001 **286** (12) 1461–1467.

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**The EPUAP Guidelines on Pressure Ulcer Prevention**

Guidelines are based on the following evidence:

- [A] Results of two or more randomised controlled clinical trials on pressure ulcers in humans provide support.
- [B] Results of two or more controlled clinical trials on pressure ulcers in humans provide support, or where appropriate, results of two or more controlled trials in an animal model provide indirect support.
- [C] This rating requires one or more of the following:
  - 1) results of one controlled trial,
  - 2) results of a least two case series/descriptive studies on pressure ulcers in humans, or
  - 3) expert opinion.

Pressure damage is common in many healthcare settings across Europe affecting all age groups and is costly both in terms of human suffering and use of resources. With an ageing population, and changes in patterns of sickness, this problem will increase unless action is taken. In all care settings the risk of pressure damage should be highlighted.

Most pressure damage could be prevented and it is important to have prevention and educational strategies in place.

- [B] These should be based on the best available evidence. All interventions and outcomes should be monitored and documented.

**RISK ASSESSMENT TOOLS AND RISK FACTORS**

**1. Goal: Identify ‘at risk’ individuals needing prevention and the specific factors placing them at risk**

We believe that there are a number of issues associated with risk assessment tools. Risk assessment should be used as an

adjunct to clinical judgement and not as a tool in isolation from other clinical features. [C]

There should be clarification of a full risk assessment in patients to include:

- General medical condition, skin assessment, mobility, moistness and incontinence, nutrition and pain. [C]

All strategies related to pressure damage should always be based on the best available evidence.

Assessment of risk should be more than just the use of an appropriate risk assessment tool and should not lead to a prescriptive and inflexible approach to patient care. [C]

Whilst risk assessment should be performed immediately on entry into an episode of care, this assessment may take time to fully complete if information is not readily available. [C]

Assessment should also be ongoing and frequency of re-assessment should be dependent on change in the patient’s condition with the environment.

**2. Goal: Maintain and improve tissue tolerance to pressure in order to prevent injury**

Skin condition should be inspected and documented daily and any changes should be recorded as soon as they are observed. Inspection *must* be documented.

Initial skin assessment should take into account the following:

- I Bony prominences (sacrum, heels, hips, ankles, elbows, occiput) to identify early signs of pressure damage.
- II Identify the condition of skin – dryness, cracking, erythema, maceration, fragility, heat and induration. [C]

Every effort should be made to optimise the condition of the patient’s skin. Assessment of patients with dark or tanned skin is especially difficult. [C]

Avoid excessive rubbing over bony prominences as this does not prevent pressure damage and may cause additional damage. [C]

Find the source of excess moisture due to incontinence, perspiration, or wound drainage and eliminate this, where possible. When moisture cannot be controlled interventions that can assist in preventing skin damage should be used. [C]

Skin injury due to friction and shear forces should be minimised through correct positioning, transferring and repositioning techniques.

Following assessment nutritionally compromised individuals should have a plan of appropriate support and/or supplementation that meets individual needs and is consistent with overall goals of therapy. [C]

As the patient’s condition improves the potential for improving mobility and activity status exists, rehabilitation efforts may be instituted if consistent with the overall goals of therapy. Maintaining activity level, mobility, and range of movement is an appropriate goal for most individuals. [C]

All interventions and outcomes should be monitored and documented. [C]

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## EXTERNAL PRESSURE AND SUPPORT SURFACES

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**Goal: Protect against the adverse effects of external mechanical forces; pressure, friction and shear**

Any individual who is assessed to be at risk of developing pressure ulcers should be repositioned if it is medically safe to do so. [B] Frequency of repositioning should be consistent with overall goals. [C] Documentation to record repositioning should be completed. Correct positioning and support is important to minimise friction and shear in both bed and chair. [C]

Correct positioning or devices such as pillows or foam wedges should be used to keep bony prominences (for example knees, heels or ankles) from direct contact with one another in accordance with a written plan. [C] Care should be taken to ensure that these do not interfere with the action of any other pressure relieving support surfaces in use. [C]

When repositioning patients do so in such a way as to minimise the impact on bony prominences. [C]

Devices to assist manual handling should be used during transfer and positioning of patients to minimise shear forces for those patients who require assistance in movement in accordance with EU manual handling regulations.

In all care settings individuals considered to be at risk of developing pressure ulcers should have a personalised written prevention plan which may include a pressure redistributing device. [C]

Patients at risk of developing pressure ulcers because of the time spent sitting in a chair should be allocated a chair of the correct height in addition to a pressure relieving device. [B]

Any person who is acutely ill and is at risk of developing a pressure ulcer should avoid uninterrupted sitting out of bed. [B] The period of time should be defined in the individualised care plan but generally will not be more than two hours. [B] Individuals, where appropriate, should be encouraged to reposition themselves if this is possible. [B]

Individuals at risk from pressure ulcers who are likely to spend substantial periods of time in a chair or wheel chair should generally be provided with a pressure redistributing device. [B]

Individuals who are able should be taught to redistribute weight every fifteen minutes. [C]

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## EDUCATION

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**Goal: To improve the outcome for patients at risk of pressure damage through educational programmes.**

Educational programmes for the prevention of pressure damage should be structured, organised and comprehensive, and made available at all levels of health care providers, patients and family or caregivers. [C]

The educational programme for prevention of pressure damage should include information on the following items:

- Pathophysiology and risk factors for pressure damage.
- Risk assessment tools and their application.
- Skin assessment.
- Selection and instruction in the use of pressure redistributing and other devices.
- Development and implementation of individualised programmes of care.
- Principles of positioning to decrease risk of pressure damage.
- Documentation of processes and patient outcome data.
- Clarification of responsibilities for all concerned with this problem.
- Health promotion.
- Development and implementation of guidelines.

The educational programme should be updated on a regular basis based on the best available evidence. The content of the programme should be modified according to the audience. [C]

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## The EPUAP Guidelines on Pressure Ulcer Treatment

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### DEFINITION

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#### *Pressure Ulcer*

A pressure ulcer is an area of localised damage to the skin and underlying tissue caused by pressure, shear, friction and or a combination of these.

*The above is a working definition. New theories are being developed but further work is required before they can be included in an accepted definition.*

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### CLASSIFICATION

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- Grade 1:** non-blanchable erythema of intact skin. Discolouration of the skin, warmth, oedema, induration or hardness may also be used as indicators particularly on individuals with darker skin.
- Grade 2:** partial thickness skin loss involving epidermis, dermis, or both. The ulcer is superficial and presents clinically as an abrasion or blister.
- Grade 3:** full thickness skin loss involving damage to or necrosis of subcutaneous tissue that may extend down to, but not through underlying fascia.
- Grade 4:** extensive destruction, tissue necrosis, or damage to muscle, bone, or supporting structures with or without full thickness skin loss.

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### GUIDELINES

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Guidelines are based on the following evidence:

- [A] *Results of two or more randomised controlled clinical trials on pressure ulcers in humans provide support.*

[B] *Results of two or more controlled clinical trials on pressure ulcers in humans provide support, or where appropriate, results of two or more controlled trials in an animal model provide indirect support.*

[C] *This rating requires one or more of the following:*  
 1) *results of one controlled trial,*  
 2) *results of a least two case series/descriptive studies on pressure ulcers in humans, or*  
 3) *expert opinion.*

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**ASSESSMENT**

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***Assessing the Pressure Ulcer***

Assess the pressure ulcer(s) initially for location, grade, size, wound bed, exudate, pain and status of surrounding skin. Care should be taken to identify undermining and sinus formation. [C]

Reassess pressure ulcers when possible daily or at least weekly. If the condition of the patient or of the wound deteriorates, re-evaluate the treatment plan as soon as any evidence of deterioration is noted. [C]

***History and Physical Examination***

Perform a complete history and physical examination, because a pressure ulcer should be assessed in the context of the patients overall physical and psychosocial health. Address identified needs. [C]

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**ASSESSING COMPLICATIONS**

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***Nutritional assessment and management***

Ensure adequate dietary intake to prevent malnutrition to the extent that this is compatible with the individual's wishes or condition. [B]

***Pain assessment and management***

Assess all patients for pain related to the pressure ulcer or its treatment and document. [C]

Manage pain by eliminating or controlling the source of pain (e.g., covering wounds, adjusting support surfaces, repositioning).

Provide medication or other methods of pain relief as needed and appropriate. Seek specialist advice if necessary. [C]

***Psychosocial assessment and management***

Assess resources (e.g., availability and skill of caregivers, home conditions, equipment, patients preference) for individuals being treated with pressure ulcers in the home. [C]

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**MANAGING TISSUE LOADS**

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Managing tissue loads can be achieved in a variety of ways including:

- 1) manual repositioning,
- 2) use of specialist equipment,

and is a 24-hour provision whether the patient is in a bed or chair. Periods spent immobile in chairs should be limited to two hours or less per session, unless their clinical condition prevents doing so. [B]

Following assessment of the patient and pressure ulcer a plan of treatment consistent with the overall goal of therapy should be developed. [C]

Whenever possible avoid positioning patients directly on a pressure ulcer or directly on a bony prominence unless this is contra-indicated by their general treatment objectives, in which instance an adequate pressure ulcer device (e.g., an alternating pressure device) should be used. [C]

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**THE USE OF PRESSURE ULCER PREVENTION DEVICES**

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There is no agreed definition of the terms of pressure: relief – reduction – redistribution.

Therefore for simplicity the term pressure ulcer prevention device will be used.

Consider postural alignment, distribution of weight, balance, stability, and pressure ulcer risk reduction when positioning patients or selecting equipment. This is especially important in the sitting position whether in bed or chair. [C]

Reposition, or where possible teach the patient to reposition themselves at frequent intervals to redistribute pressure. [C]

Benefit may be derived from a variety of pressure ulcer prevention devices but information on patient outcomes and information on the cost effectiveness of any of these devices is scarce. [B]

It is necessary to develop international and European standards to which these devices should perform, e.g., similar to already existing standards in some countries. [C]

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**WOUND TREATMENT**

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Debridement is defined as the removal of devitalised tissue from a wound.

The rationale for removing such tissue is that

- it removes a medium for infection,
- it facilitates healing,
- it aids assessment of wound depth. [C]

Remove devitalised tissue in pressure ulcers when appropriate for the patient's condition and consistent with the patients goals. [C]

With the terminally ill patient their overall quality of life should be taken into account when deciding whether to debride the wound and the manner in which it should be accomplished. [C]

Surgical, enzymatic and/or autolytic debridement techniques may be used when there is no urgent clinical need for drainage or removal of devitalised tissue. [C]

If there is an urgent need for debridement, as with advancing cellulitis or sepsis, surgical debridement\* should be used. Surgical debridement must be performed by a competent person. [C]

Methods of debridement include surgical, enzymatic, autolytic, larvae or a combination.

Dry eschar need not be debrided if oedema, erythema, fluctuance or drainage are not present.

Dry eschar may be removed with dressings which provide moist environment to encourage autolysis. They include hydrocolloids, hydrogels. [C]

These wounds should be assessed daily to monitor pressure ulcer complications which would require debridement. [C]

Prevent or manage pain associated with surgical debridement. [C]

\* *Surgical methods range from scissors and scalpel used at the bedside by a competent nurse or surgical debridement performed by a surgeon in the operating theatre.*

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## WOUND CLEANSING

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Cleanse wounds as necessary with tap water or with water which is suitable for drinking or with saline. [C]

Use minimal mechanical force when cleansing or irrigating the ulcer. Showering is appropriate. Irrigation can be useful for cleaning a cavity ulcer. [C]

Antiseptics should not routinely be used to clean wounds but may be considered when bacterial load needs to be controlled (after clinical assessment). Ideally antiseptics should only be used for a limited period of time until the wound is clean and surrounding inflammation reduced. [C]

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## DRESSINGS

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Use a dressing which maintains a moist environment at the wound / dressing interface. [A]

Determine the condition of the wound and establish treatment objectives before selecting dressing – e.g., grade, wound bed, infection, level of exudate, pain, surrounding skin, position and patients preference. [C]

Dressings should be maintained in situ as long as is clinically appropriate and in line with manufacturers recommendations. Frequent removal could damage the wound bed. Dressings that harden should not be used since they may cause pressure injuries. [B]

Dressings need to be removable daily if necessary to ensure that the wound is not getting worse due to inadequate pressure relief.

If there is leakage or strike through, it causes a break in the barrier that the dressing provides to external contamination and so it should be changed. If this occurs frequently it may be appropriate to reconsider dressing choice. [C]

The use of wound protocols based on good evidence will avoid unnecessary changes of dressing. [C]

Regular observation will demonstrate the progress of healing and if there is a need to change treatment objectives. [C]

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## ADJUNCTIVE THERAPIES

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Such therapies include Electrotherapy and low laser irradiation. However, at present, insufficient research has been completed to recommend their general use. [C]

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## MANAGING BACTERIAL COLONISATION AND INFECTION

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### *Pressure ulcer colonisation and infection*

Reduce the risk of infection and enhance wound healing by hand washing, wound cleansing and debridement. [A]

If purulent material or foul odour is present, more frequent cleansing and possibly debridement are required. [C]

All pressure ulcers are colonised. Therefore do not routinely take a swab. If there are clinical signs of infection present cultures may be taken. Seek advice from the pathologist / microbiologist. [C]

When there are clinical signs of infection which do not respond to treatment, radiological examination should be undertaken to exclude osteomyelitis and joint infection. [C]

Institute, where appropriate, systemic antibiotic therapy for patients with bacteraemia, sepsis, advancing cellulitis or osteomyelitis. [A]

Systemic antibiotics are not required for pressure ulcers that exhibit only clinical signs of local infection. [C]

Protect pressure ulcers from exogenous sources of contamination (e.g., faeces) [C]

### *Infection control*

Follow body substance isolation (BSI) precautions or an equivalent system appropriate for the health care setting and the patient's condition when treating pressure ulcers. [C]

Use clean gloves for each patient. When treating multiple ulcers on the same patient, attend to the most contaminated ulcer last (e.g., in the perianal region). Remove gloves and wash hands between patients. [C]

Use sterile instruments to debride pressure ulcers. [C]

**RECENT PRESSURE ULCER PUBLICATIONS**

From MEDLINE data base, August 2001

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**EDUCATION – SHARING OUR EXPERIENCES*****Can complaints change culture?****Hilary Scott, Deputy Health Services Ombudsman*

**U**NDERSTANDING the science, economics and therapeutics of pressure ulcer management is central to the programme for the Fifth Open Meeting, but implicit throughout is – *what needs to be done* to bring relief to those suffering from or at risk of pressure ulcers? I think that, by sharing my experience, I can make some contribution to the ‘what needs to be done’ question.

For the past two years, as Deputy Health Service Ombudsman, my job has been only to do with investigating complaints about the National Health Service, services provided by hospitals and family practitioners and ambulance services in England, Scotland and Wales. My colleagues have considered almost 6000 letters from people who are dissatisfied enough with their care to come to the Ombudsman’s office. We have issued close to 400 formal reports of investigation in those two years, and resolved matters less formally in more than 200 other cases. For reasons referred to below, this can say nothing about the ‘state of the NHS’ as a result of that work – the sample is small and rather eccentric. But I can make some observations about the way NHS organisations deal with the complaints that we see, and what *that* may say about the way they go about dealing with shortcomings in services.

***Before going trying to answer the question:  
Can complaints change culture? – what is the role and  
work of the Ombudsman?***

The British Health Service Ombudsman is a special mandate Ombudsman, investigating complaints about the single institution within his jurisdiction – the NHS in England, Scotland and Wales. This sets him apart from his other European counterparts: Ombudsmen here – the *Médiateur*, *Defensores Civicos* have jurisdictions that cover several institutions. Another factor distinguishes the Health Service Ombudsman. Before 1996 his investigations were confined to matters of mal-administration in the NHS; a change in legislation then means that we now have five years experience of investigating complaints about clinical care.

The Ombudsman’s Office is independent of the National Health Service, and of the government. The Ombudsman is appointed by the Queen on the recommendation of the Prime Minister, and reports to Parliament through a committee of the House of Commons. The office acts as a ‘last port of call’ for people who have a complaint and intervenes, generally, only when the NHS’s own complaints procedure has been exhausted. The ‘intervention’ may be in the form of an investigation which leads to a report that will uphold, or not, the complaint and make recommenda-

tions for change as necessary and appropriate. The office has no power to require compliance with recommendations, but it is very uncommon indeed for a practitioner to refuse accept the Ombudsman’s findings and recommendations.

About 3000 people each year contact the Ombudsman’s office each year. More than half of them bring complaints that are without our jurisdiction (for example, to do with private health care, or an employment or legal matter) or come to us before they have approached the NHS locally. Of the others, a proportion of the matters complained about, presently about 25%, are investigated, and in some depth. We tend not to investigate if we think that as much as possible has been done locally to resolve the complaint.

Inevitably, many of the complaints that come to us bear evidence of poor practice, both in terms of clinical care and the way they were handled locally. But many illustrate, in fact, good practice – and particularly where a complaint has been taken seriously, investigated thoroughly and acted upon appropriately. It is important, at this point, to put the work that we do in perspective. There were 10.1m consultant episodes in acute hospital services in 1999–2000; there were 135,000 written complaints about all health services in the same year and slightly fewer than 3000 people coming to us. This is why we can say nothing about the ‘state of the NHS’. That said, themes do emerge from our investigations – we have written at length about poor clinical record keeping; poor communication between professionals and with patients and carers; about inadequate support for and supervision of doctors in training and other junior clinical staff; about failures to manage care effectively, when resources are stretched; and failures to provide essential nursing care.

We do not, on the other hand, publish other types of themes that also emerge from our investigations in the same way. I think that if my 80-plus colleagues were asked: can you tell what distinguishes an NHS organisation that deals with a complaint well, from one that does not; one that has identified and made changes as a result of investigating a complaint, from one that has to be ‘encouraged’ to do so by us; they would say ‘yes’, and – more – probably that it’s something to do with the ‘culture’ of that organisation.

What might they mean about ‘culture’? They might say something about

- whether the original complaint was investigated thoroughly or not,
- whether explanations were given in terms that could be understood,

- whether the word ‘sorry’ only ever slipped out between gritted teeth,
- whether senior staff had an obvious interest or a hand in responding to the complaint,
- whether the staff they interviewed in the course of one of our investigations were defensive, or frightened, or guilt-ridden – or some of all three,
- whether effective action was taken as a result of the complaint.

I think it could be summarised as evidence of **what is believed to be important in the organisation** – i.e., what gets rewarded and what is punished; and **the way people deal with patients, each other and those outside** the organisation. And that does no justice at all to the massive literature on organisational cultures.

When ‘culture’ is thought of like that, a first response to the question – can complaints change culture – might be, no. A second response might come from your own experience of changing practice as a result of a complaint and lead you to qualify that and say no, not on their own. A third response is yes, if ...

I want to suggest that there are some conditions that might lead complaints and complaint handling to have a recognisable impact on culture – the way organisations, professions and individuals ‘do’ things.

**If you ask ‘How are we doing?’** in the first place and treat complaints as authentic and hard won responses to that question. Most people do not complain – partly because they don’t want to be nasty to nice doctors and nurses, but often they think they’ll be horrible to them to the point of doing harm and because they won’t do anything different even if they do complain. And there’s evidence to show that they are right on both counts, although the cases of real harm are rare. Asking the question and dealing with the responses honestly sets complaints in a reasonable and not a fearful context – ‘we asked because we want to do something, if we can, about things you do not like, find unhelpful, or frightening. And we know that you may not mention it yourself’.

**If speedy and open responses are made to complaints.** If senior staff (most people both have senior colleagues and are senior to others) require and congratulate quick and open responses, it reinforces, or even sets, standards for communications in general. A recent complaint set out a sad picture – a doctor who did not speak in any detail with the patient or her husband, or with the nursing staff looking after her; nursing staff who made assumptions about the patient’s prognosis in the absence of explicit discussion with the doctor or husband; and, as a result, a man who was totally unprepared for – and thus suspicious about – his wife’s death the next day. The original response to the complaint? ‘She was obviously ill and it would have happened whatever we did.’ I hope that, next time, hospital managers will not make such a response. Apart from being unhelpful, it just reinforced the notion that inadequate communication between colleagues, and with patients and carers was, in some way, acceptable.

Dealing with complaints well can have a positive impact on culture **if staff are supported in a way that helps them respond** to complaints in a positive way. No-one is under any misapprehension about the way it feels when the copy

of a letter of complaint lands in the ward or department office. Clinicians are their professional practice and criticism from patients wounds (almost as much a self criticism). But things can be done that can help it from becoming a bad experience. Some are very simple – tell the practitioner about the complaint, ask them to comment, and tell them about the outcome. Failing to do these basic things is not very common now, but it can happen. Others things, which can make it a productive experience for practitioners, patients and organisations, take more time and planning. For example:

1. Helping people spot the things that lead to complaints – there are many and common triggers for complaints – and either intervene early or take corrective action immediately.
2. Making the time to consider and respond to a complaint comprehensively – perhaps through an internal case discussion of all concerned rather than several bilateral exchanges of correspondence between clinicians and a complaints manager.
3. A determination to make the outcome of investigations count – from the personal – I am never going to postpone doing a Waterlow assessment again; I am always going to read the lab results before I see the patient; to the organisational – if I can’t staff the extra beds, I’m not going to open them. Three real commitments to recent recommendations in our reports.

The final condition is also to do with making the outcome of investigations count – **if action on a complaint includes co-ordinated effort** to make a reoccurrence of the problem complained about less likely. The product could be a change in procedures or guidance, new education or induction programmes. The responses to our recommendations provide wide ranging examples – from introducing a nutrition policy for elders wards, to a new protocol for responding to ketoacidosis, to a complete change in management arrangements for a key service. None of these are straightforward matters, but an organisation that has a mechanism for acting on complaints – a key feature of its clinical governance arrangements – is also saying something about the importance it attaches to patients’ experience of the service, and their safety; about its expectations of its staff and of those also involved in supporting them, including professional and educational organisations.

A phrase often used when people are talking about dealing with complaints – ‘learning lessons’ – is missing so far. Although almost all the foregoing has been about learning from the experience of dealing with complaints, and making personal and organisational changes, the phrase ‘learning the lessons’ is one I try to avoid. Failure to ‘learn the lessons’ is a frequently heard criticism of health services – whether that is failure to act on the recommendations of several public enquiries, or to change clinical practice – for example hand washing. I try to avoid the phrase because it evokes in me a feeling of personal incompetence and hopelessness in the face of enormity, and I imagine it does for others too.

A more productive question, and a more interesting one in my view than ‘why have you failed to learn the lessons?’ is ‘why are some lessons so difficult to learn?’ Of course, it may come to the same thing, but the first invites defence

(e.g., too little time and too few resources), while the second might invite inquiry.

There is only time to propose three things that seem to me to make some lessons hard to learn – by which, incidentally, I think we usually mean ‘fix things’.

The first is to do with complexity. Very few ‘lessons’ are to do with the practice of an individual, or a single source for a type of mistake that can be eliminated. Addressing errors of connection and disconnection (e.g., enteral feed to a central line) is not so much a simple design issue as a matter of international commercial interests. I think I can illustrate another sort of complexity from our recent experience. It is only recently that three things have come together which means that we can play a credible part in discussions about improving practice in pressure area care and wound management. First, our office reviewed its criteria for investigating a complaint and, as a result, looks more often than it had in the past at the quality of nursing care. Second, the Department of Health in England published ‘Essence of Care’ which established nursing care benchmarks in a number of areas – including nutrition, hydration and pressure area care. Third, we had a cluster of cases which illustrated the result of inadequate assessment, care and monitoring patients at risk of pressure ulcers. These developments arose separately, and from different sources, on the face of it. I think that they have contributed to the slightly higher political profile for pressure ulcer management, and, locally, my colleagues are able to make better and more relevant recommendations as part of our reports. Why has it happened now? Was it chance that three developments were linked together by people focused on improving care, who happened to come into contact with each other at the right moment? Or are there people who are always watching for the sorts of connections that can advance an important issue and promote improvements in care?

The fact is that clinical care, clinicians, patients – life – are complex, so there often has to be a complex (not complicated) response when something goes wrong, which can be daunting – and people shy away.

The second is that some lessons are too big to ‘learn’ easily. For example, writing decent clinical notes, an essential part of effective clinical practice. Poor record keeping is a feature of almost every case we investigate. If people are taught that they are personally responsible for the care of an individual (and their personal right to practice will be removed if they make a serious mistake), we cannot be too surprised if they make notes in the form of a personal aide memoire. If we taught people that they were one of a team providing care we might more often see notes written for

the *purpose of communication* – but we (i.e., society) may have to forego the ‘pleasure’ of insisting that an individual bears the consequences if something goes wrong.

The third is to do with leadership. The literature on error in medicine and other industries refers often to the emergence of leaders who invest energy in eliminating sources of error, or to the absence of leadership, which contributes to continued problems. The latter may be a simple matter of ‘... there was no head of service for the nine months between the departure of the former manager and her successor taking up post’.

There are other possibilities, of course – perhaps finding a different focus for discussion. If ‘eternal vigilance’ for problems featured in undergraduate, postgraduate and continuing programmes of education; if errors were talked of as the *consequences* of problems, rather than the *cause* of them; if variability was talked of as an asset, rather than a cause for concern – would people not think about problems in health care differently, and about how best to ‘learn lessons’?

Experience and common sense tells us that a single complaint can have the effect of a short sharp shock to the system, and evoke both an immediate and sustained response. A series of similar complaints, and not necessarily about the same service, can lead people to look for the source of the problem, and go on to think about why some problems are hard to resolve – that some lessons are hard to learn; and what it is that makes individual and organisational behaviour change. But a system for dealing with complaints that is detached from other care management and improvement systems – audit, education, performance review – will provide none of these benefits for practitioners and patients. I believe it is clinical governance arrangements in the NHS that have had the strongest impact on ‘the way we do things around here’ – when they connect research and education to appraisal and supervision, and serious incident reports and complaints to performance review and audit. NHS organisations have been working to make those connections, and so shift their cultures, for the past two and more years. The government bodies working in similar fields to the Ombudsman’s office – the Commission for Health Improvement, the National Institute for Clinical Excellence, the National Patient Safety Agency and others, are working to make the same connections at national level. Will we, collectively, get it right? Feel free to check our website ([www.Ombudsman.org.uk](http://www.Ombudsman.org.uk)) for details of our investigations and their impact, for evidence both of trying to do so and, I hope, succeeding.

September 2001

**ABSTRACTS FROM THE FIFTH EPUAP OPEN MEETING***Le Mans, France, 2001***PATHOLOGY AND AETIOLOGY OF EARLY STAGE PRESSURE ULCERS – IS IDENTIFICATION OF NON-BLANCHING HYPERAEMIA THE KEY TO ACCURATE RISK ASSESSMENT?***Nixon, J.**Centre for Evidence Based Health Care, University of Huddersfield*

In the literature concerning the prevention and management of pressure sores, baseline assessment is commonly associated with the term 'risk assessment' and there has been a focus toward the development and use of risk assessment scales to facilitate the identification of 'at risk' patients. Whilst limited in construction methods and validity, they may provide a framework and appropriate prompts for assessment of pressure sore risk but their use as a single instrument to assess risk is not supported by current evidence.

Furthermore, recent research which identifies key prognostic factors using multivariate methods identifies non-blanching erythema as an independent predictor of pressure sore development and a key prognostic factor and provides increasing evidence that skin assessment should play a central role in the risk assessment process.

This presentation will provide an overview of the pathology and aetiology of pressure sore development, with an emphasis upon early pressure sores and risk factors identified by studies using multivariate statistical analyses. It will also discuss the evidence base associated with the predictive nature of blanching and non-blanching erythema and the implications of recent research in relation to:

- a) the classification and definition of pressure sores,
- b) the role of skin assessment in determination of risk,
- c) practical issues in current clinical assessment techniques.

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**SHOULD STAGE I PRESSURE ULCERS BE INCLUDED IN AUDITS? – THE UNITED STATES EXPERIENCE***Courtney H. Lyder**Adult, Family, Gerontological & Women's Health Division, Yale University School of Nursing, New Haven, CT, USA*

The identification of the Stage I pressure ulcers is critical to early and cost-effective interventions. There remains much variance in the accurate assessment and identification of Stage I pressure ulcers. Thus, there is much intellectual discourse regarding the inclusion of Stage I pressure ulcers in quality of care audits in the United States. This presentation will review some of the challenges in identifying the Stage I pressure ulcers (including its identification in darkly pigmented skin) and its utility in quality of care audits.

**DETECTING INCIPIENT PRESSURE SORE ONSET***Martin Ferguson-Pell, Graham Nicholson, Duncan Bain**Centre for Disability Research and Innovation, Institute of Orthopaedics and Musculo-Skeletal Sciences, University College London**Introduction*

Clinicians frequently observe changes in skin colour when soft tissue viability is threatened by excessive weight bearing conditions. Usually the skin is locally red, but does not resolve over time in the way that reactive hyperaemia (RH) does. If the damage to the tissue is not severe, or is caught early then the redness can be blanched with the finger (blanchable persistent redness, BPR) and is due to an early inflammatory response. On the other hand, if damage is more severe, skin micro-circulation may be arrested, and the local redness will not be blanchable (non-blanchable persistent redness, N-BPR). These three states of skin redness are monitored by knowledgeable clinicians and disabled people to detect early tissue distress. Unfortunately clinical observation of skin redness is not always linked to an effective intervention to prevent further damage; readily classified by degree of severity; is difficult to detect in black people and others with deeply pigmented skin.

*Methods*

Tissue reflectance spectrometry (TRS) can be used to moni-

tor skin micro-circulation which in turn can identify adverse tissue status. The absorption spectrum for white light of the skin yields dynamic information the blood content and oxygenation of the skin in terms of blood content and oxygenation of the superficial dermis.

#### *Results*

The data presented illustrates changes in blood content and oxygenation during a period of loading applied to the tissues by an air bladder at 160 mmHg. The resting, occluded and hyperaemic response phases are evident. In this presentation a number of applications of tissue reflectance spectroscopy will be discussed with the view to using this technology as a tool for evaluating the interaction of support surfaces and the body, and detecting adverse tissue conditions.

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### **AN ANALYSIS OF THE WOUND RELATED FACTORS THAT INFLUENCE NURSES CHOICE OF DRESSING FOR PRESSURE SORE MANAGEMENT**

*Holloway S, Price P, and Jones V*

*Wound Healing Research Unit, Cardiff, Wales*

The factors that should be considered when assessing a wound, including pressure sores are well documented and recommendations for dressing choice are often linked with this to guide the nurse's choice of product.

The aim of this two-part study was to identify the most important factors that influence dressing choice for all grades of pressure sores. The European Pressure Advisory Panel Guidelines for classification of pressure ulcers were used to undertake an audit of pressure ulcers<sup>1</sup>. Participants from both a teaching hospital and a specialist unit were asked to rank wound related factors in order of importance with regards to deciding on the type of dressing used. These factors included; stage of sore, size of wound, exudate level, location, pain, odour, condition of surrounding skin and wound bed.

The study indicated a wide variation in the use of dressings across all grades of pressure sores. However, there appears to be consistency in the key factors that influence dressing choice, these included stage of sore, condition of wound bed and condition of surrounding skin.

The next stage of this study will be extended into the community setting with the aim of identifying factors that affect dressing choice in this environment.

1. European Pressure Advisory Panel (1999) *Pressure Ulcer Treatment Guidelines*. EPUAP. Oxford

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### **EUROPEAN PRESSURE ULCER PROGRAMME IN PRESSURE ULCER CARE – DEMONSTRATIONS OF EDUCATION / TEACHING MATERIALS BEING USED THROUGHOUT EUROPE**

*Mr Mark O'Brien*

*The Royal London Hospital, London, England*

There are often few educational opportunities for trained and untrained nursing staff within private nursing and residential homes. Yet these nurses are caring for an increas-

ingly dependent elderly population with complex healthcare needs. The Nursing Home Education Programme was developed to meet the needs of this professional group in respect to pressure area care and wound management. The project involves ten one-hour Power-Point-based lectures covering:

- The skin and ageing
- Pressure sore development
- Pressure relieving devices
- Pressure sore risk assessment
- Pressure sore classification
- Practical positioning
- The wound healing process
- Wound assessment
- The aetiology and treatment of lower limb ulceration
- General wound management

The lectures are designed for delivery with a data presenter and include animated graphics and photographic patient case studies. Each lecture is accompanied by student workbooks and can be delivered to groups by a speaker (supported by accompanying notes) or accessed by individual nurses using a PC for private study. The programme is currently being evaluated in the Tower Hamlets area of East London.

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### **RISK ASSESSMENT. A REALITY TOO COMPLEX TO GRASP?**

*T. Defloor, L. Schoonhoven, M. Clark, R. Halfens and J Nixon*

Based on an extensive literature review, and evidence based 'state of the art, on pressure ulcer risk assessment is formulated. The following topics are discussed: actual risk; risk assessment scales; and elements of risk analysis.

The first part of the text reflects on actual pressure ulcer risk, and the distinction between risk factors and risk indicators. The importance of that distinction for the choice of appropriate measures is stressed.

Do risk assessment scales sufficiently discriminate between patients at risk and not at risk, and is it possible to recommend a specific risk assessment scale, are the topics of the second part of the text.

The risk factors, the combination of risk assessment scales and clinical judgement, the continuous process of risk analysis, and the need for preventive (and therapeutic) measures are the elements that are discussed in the third part of the text.

The propositions, formulated in the text, will be discussed at the EPUAP meeting. During this meeting each participant will have the opportunity to express his or her approval or disapproval of each proposition by vote.

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### **AN EDUCATIONAL PROGRAMME COMBINING THEORY AND PRACTICE OF PRESSURE ULCER PREVENTION**

*Lena Gunningberg*

*Department of Nursing Research and Development, University Hospital, Uppsala.*

**Christina Lindholm***Associate Professor, Karolinska hospital, Stockholm, Sweden.***Introduction**

During a recent research project, the incidence of pressure ulcers has been reduced significantly from 55% in 1997 to 29% in 1999, and the comprehensiveness of nursing documentation in the patient records has improved significantly. Contributing to the change of clinical practice is most likely a combination of three preventive interventions; risk assessment and pressure ulcer grading, a pressure-reducing mattress and an educational programme. The aim of the present paper is to describe the philosophy and the content of the educational programme.

**Methods**

The educational programme on pressure ulcer prevention was developed according to the EPUAP guidelines and conducted in 1998.

**Results**

The philosophy was to encourage staff to improve care, supporting them with research-based instruments and guidelines. The programme included education provided by a multi-disciplinary team and consisted of 40 hours of theory and 40 hours of practical tasks. The main practical task was to perform two case studies in the nurse's own unit, in which the theory should be applied. The patients' history and status were described, as were risk factors, risk scores, prevention and treatment. The pressure ulcers were photographed and graded. These case studies were presented and discussed in a seminar. Twenty-five registered nurses participated from the university hospital and from the community setting. The 'Pressure Ulcer Nurses' who attended the course have subsequently met regularly for continuous updated education and exchange of experiences.

**Summary**

The overall awareness of prevention of pressure ulcers has increased. The Pressure Ulcer Nurses has initiated quality improvement work in their own units. For example, written guidelines has been developed and implemented and minor educational seminars has been conducted. Now, a repeated educational programme is on-going with a specific pre-post evaluation.

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**PROMOTING PRESSURE-RELIEF MOVEMENT IN WHEELCHAIR USERS –THE EVALUATION OF A THEORETICALLY DESIGNED STUDY**
**Lesley Stockton and Dianne Parker***University of Manchester, Psychology Department, Manchester, England.***Introduction**

The United Kingdom Department of Health guidelines and the Agency for Health Care Policy and Research guidelines on pressure ulcer reduction recommend that wheelchair users move to relieve pressure on vulnerable points every 15 minutes. Previous approaches at improving wheelchair users health prevention behaviour have focused upon engineering aspects with little success in the long-term modification of wheelchair user behaviour. The aim of the strategy is to improve preventative health behaviour, and ad-

resses the problem from a health psychology perspective. Health psychologists have developed theoretical models to explain and predict behavioural choices in other health domains. One of the most relevant is the Theory of Planned Behaviour.

**Methods**

This study used the TPB as a framework for the development and evaluation of a health intervention specifically designed for wheelchair users living in the community. It involved an interview study of wheelchair users ( $n = 20$ ), a theoretically developed questionnaire study ( $n = 136$ ) and the design, implementation and evaluation of a theoretically based health intervention ( $n = 38$ ). The study identified factors that could be influenced and an intervention strategy was developed to address them. The intervention involved four experimental conditions, information only (control condition), information plus TPB, information plus TPB plus personalised delivery, and information plus TPB plus personalised delivery and the encouragement of implementation intentions about the type of movement and when and where the movement would be performed.

**Results**

The outcome of the intervention was measured against psychological variables pre and post intervention, along with reported frequency of movement. Statistical analyses of the intervention indicated that the wheelchair users' overall attitude towards performing pressure-relieving movement, based on negatively held beliefs, was significantly less negative after the intervention, ( $t[df = 37] = -2.71, p < .01$ ) and perceived behavioural control became significantly more positive ( $t[df = 37] = 2.84, p < .01$ ). There were significant changes in several of the specific individual behavioural and control beliefs of the whole sample, which will be reported upon. Anova was used to examine the differences of the mean scores on the individual behavioural and control beliefs by experimental condition. The most significant changes in beliefs occurred in those wheelchair users who had received information plus TPB plus personalised delivery, however, the most reported behavioural change was in those who had formed implementation intentions.

**Summary**

This work has confirmed that wheelchair users are not following Department of Health guidelines. This theoretically designed intervention was effective in influencing the attitudes, beliefs and reported behaviour of wheelchair users.

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**AN ASSESSMENT OF MEDICAL AND NURSING KNOWLEDGE OF PRESSURE ULCERS IN AUSTRALIA**
**Prentice JL and Stacey MC***University Department of Surgery, Fremantle Hospital, Perth, Western Australia.***Introduction**

Few studies that have investigated either doctors or nurses knowledge of the aetiology, predisposing factors and management of pressure ulcers have been reported in the literature. Results of studies conducted have indicated varying levels of knowledge within each group. These differ-

ences have been related to years of experience and additional tertiary qualifications.

Clinical practice guidelines should provide a framework within which clinicians can provide the best clinical care. These should lead to improved patient outcomes that have occurred as a result of clinician's increased knowledge of the particular health problem.

An aim of this Study was to determine if there was a change in the clinical practice and knowledge of medical and nursing staff following the introduction of the Australian Wound Management Association's (AWMA) guidelines for predicting and preventing pressure ulcers together with an education programme.

#### Methods

Junior Medical and Nursing Staff in ten major teaching hospitals in Australia in 2000 were surveyed to assess their knowledge of pressure ulcers. This was a pre- and post-assessment after the introduction of pressure ulcer guidelines into these hospitals. An education program to assist with the introduction, dissemination and implementation of these guidelines took place over a six-month period in only five of these hospitals. The other five hospitals received no other additional support. An education manual including independent learning modules that were accompanied by tutorial notes and audio-visual aids were used to provide in-service education on pressure ulcers.

The Staff questionnaires were a paper and pencil tool that contained 22 variables in the first survey and 24 in the second. Staff have recorded their demographics, use of risk assessment tools, knowledge of hospital pressure ulcer policies and wound management services. Staff have also been asked to identify ten risk factors that predispose a patient to being at high risk of pressure ulcer development. Respondents also identified treatment strategies for a Stage 1 and 2 pressure ulcers.

#### Results

In the first survey a total of 7,642 staff surveys were distributed: 1018 Medical and 6624 Nursing.

1221 were returned: a response rate of 16%. From 929 nursing responses to identification of risk factors 76% listed immobility, 65% poor nutrition, 46% incontinence, 11% spinal injury, 9% shear pressure, 6% peripheral neuropathy and 4% pressure. Only 224 (20%) of nursing respondents were able to identify that a pressure ulcer policy existed in their hospital. 548 or 50% of nurses stated a risk assessment tool used in their hospital. The main constraints to preventing pressure ulcers were lack of support surfaces (30%), time (22%), education (16%) and staff (11 %).

Respondents to the second survey from hospitals that received the education program have identified immobility, poor nutrition, and pressure and shear pressure with greater frequency.

Less than 1% of Medical staff identified pressure, shear and friction as independent causative factors in the first survey. Comparative data on the second medical survey will also be presented. Non-responder surveys were completed after each survey due to the low response rate. There are no differences between the two sets of responses.

#### Summary

Using an education program to facilitate the introduction of clinical practice guidelines for pressure ulcers does ap-

pear to have produced only modest improvements in staff knowledge even though a reduction in pressure ulcer prevalence occurred at the same time across these hospitals.

## THE COSTS OF PRESSURE ULCERS: PREVENTION OR REACTION

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#### Introduction

Pressure ulcers (PU) are an important and fairly common problem in all sectors of health care. Because of their characteristics, nursing homes patients represent a particularly vulnerable group for developing PU. PU not only cause considerable patient suffering, they are also one of the most expensive disorders in the Netherlands'. The approach to this problem must focus primarily on adequate prevention, and with existing ulcers, on effective treatment.

Preventative measures have associated cost, but these costs appear to be minor in comparison to the costs of a prolonged hospital stay and more intensive nursing due to the development of PU. Empirical experience has shown that the best prevention and treatment of PU consists of three essential aspects: reducing pressure and sheer forces, adequate skin and wound care and nutritional therapy. Practice shows that nutritional therapy, is the least well integrated into patient care. This is surprising because research has shown that people in nursing homes are convinced of the fact that poor nutritional status is one of the main causes of the development and worsening of PU2.

#### Objective

This study was designed to emphasise the importance of nutritional intervention in the prevention and treatment of PU and to examine the actual costs of treating PU. The intention of this study is to change the (negative) thoughts concerning the too high costs of nutritional therapy. The following questions are addressed:

What are the extra costs incurred by PU in a nursing homes?

What is the influence of nutritional therapy (using sip feeds) on these costs?

#### Method

The study consisted of monitoring the costs of patient care in five nursing homes in the Netherlands. Forty-eight long-stay patients were divided into groups based on the four-stage grading system for severity of PU (I, II, III and IV). The numbers of subjects per group were respectively 14, 13, 12, and 9. Patients were excluded when they received any specific nutritional intervention. Extra Costs (E) (i.e., material costs, medications costs and personnel costs) were recorded over a three day period and added onto the known costs of Basic Nursing Costs (B).

#### Results

A mathematical model was developed to make a realistic estimate of the Total Costs (TC) per patient per stage of PU. Calculations were based on the Basic Nursing Costs (B)

of the 125 Euro per patient per day, Extra Costs (B) and the increased Duration of intensive nursing ( $D^1$ ) leading to the model:  $TC = (B+E) D$ . The TC per patient per stage of PU were 1575 Euro, 2834 Euro, 2871 Euro and 5858 Euro for the stages I, II, III and IV respectively. This model was modified to predict the effect of a PU specific sip feed for patients who developed PU.

*Conclusion*

A mathematical model revealed the Total Costs (TC) of PU in Dutch nursing homes. This study furthermore showed that through usage of sip feeds, a cost saving per patient, per stage of PU, can be realised if the total number of days of extra intensive nursing care (D) is reduced by one or more days.

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**THE COST-EFFECTIVENESS OF CHRONIC WOUND CARE PROTOCOLS OF CARE**

*Sylvie Meaume*

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*Background*

To meet the challenge of an ageing population, providers and payers must optimise chronic wound care outcomes and contain costs.

*Objective*

To use a consensus approach to develop protocols of care and cost effective models for the treatment of pressure ulcers and venous leg ulcers in France.

*Methods*

A pooled analysis of the international literature, supplemented by consensus opinion from French experts provided data to develop 3 protocols of care for the management of pressure ulcers and venous leg ulcers in France. Protocols of care with a composite sample size in the literature of less than 100 pressure ulcers or leg ulcers were excluded. In the pressure ulcer model, all protocols of care involved saline cleansing, debridement, wound fillers and adjunctive therapies and differed only with respect to the cover dressings used (saline gauze, Granuflex®, Comfeel®). In the venous leg ulcer models, protocols of care involved saline irrigation, debridement, wound fillers and compression bandages and differed only with respect to the dressings used (saline gauze, Granuflex®, Apligraf). Clinical outcomes and some treatment patterns were culled from the literature. Treatment patterns specific to France were included based on the consensus of the expert panel. The information was used to develop cost-effectiveness models, which measured cost (in French Francs) per healed ulcer in a French patient cohort over a 12-week period.

*Results*

Costs per healed ulcer for managing pressure ulcers and venous leg ulcers in France using the different protocols of care will be presented and discussed.

**ACHIEVING REDUCTIONS IN PRESSURE ULCER PREVALENCE WITH EDUCATION AND CLINICAL PRACTICE GUIDELINES: AN AUSTRALIAN EXPERIENCE**

*Prentice JL and Stacey MC*

*University Department of Surgery, Fremantle Hospital, Perth, Western Australia.*

*Introduction*

Whilst reductions in prevalence have been reported retrospectively the expected overall national decrease in prevalence was not realised immediately in the USA and Holland when their clinical practice guidelines for pressure ulcers were first released 10 and 15 years ago.

The prevalence of pressure ulcers in Australia ranges between 2.7 and 19%. Comparatively few prevalence studies have been conducted however, and none nationally. The Australian Wound Management Association has developed ‘Clinical Practice Guidelines for the Prediction and Prevention of Pressure Ulcers’. Prior to public release these guidelines have been evaluated for their effectiveness in reducing pressure ulcer prevalence. A critical concept of this evaluation was an intensive education program to assist with their introduction and implementation. An aim of this first national study on pressure ulcers was to prospectively evaluate whether or not Australian guidelines for predicting and preventing pressure ulcers, in conjunction with an education program, does reduce pressure ulcer prevalence.

*Methods*

Ten major teaching hospitals participated in this Study in 2000. Five hospitals were surveyed for pressure ulcer prevalence, using the same methodology. A structured education program to introduce the guidelines into these hospitals was implemented over a six-month period. An Education Manual was provided to each hospital to assist with guideline implementation. Over 3,000 full copies and 7,000 pocket versions of the guidelines were distributed to clinicians. The hospitals were then re-surveyed for pressure ulcer prevalence. The prevalence survey tool contained 24 variables. Data captured included patient demographics, number and stage of pressure ulcers found, number of hospital acquired pressure ulcers, use of formal risk assessment tools, and type of support surface in use. Documentation and management of pressure ulcers was also reviewed. The other five hospitals not surveyed for prevalence received the guidelines, but no other interventions, acted as a form of control.

*Results*

In the first survey 453 of 1707 patients examined had a pressure ulcer; a prevalence of 26.5%. There were 884 ulcers found with 63% being Stage 1, 31% Stage 2, 2% Stage 3, and 4% Stage 4. Over 60% of ulcers were hospital acquired. Only 59% of patients with an ulcer had a support surface in place. The average age of patients with pressure ulcers was 65.8 years. In the second survey 397 patients from 1807 were affected; a prevalence of 22%. On chi-squared analysis this reduction is statistically significant  $p < 0.01$ . The number of ulcers overall dropped to 655 in the second survey. Other differences in relation to the above variables will also be discussed.

*Summary*

This Study's hypothesis that the introduction and effective use of the 'Clinical Practice Guidelines for the Prediction and Prevention of Pressure Ulcers' can reduce the prevalence of pressure ulcers within Australian teaching hospitals has been proven correct. Other clinical outcomes, such as an increase in the use of risk assessment tools and the use of support surfaces have also occurred.

This Study also suggests that an education programme that has organisational support is a key element to achieving successful implementation of clinical practice guidelines for pressure ulcers.

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### **THE EFFECTS OF INTRA-OPERATIVE WARMING THERAPY ON THE INCIDENCE OF POST-OPERATIVE PRESSURE ULCERS: A RANDOMISED CLINICAL TRIAL**

*Eileen M Scott*

*Research & Development Co-ordinator, North Tees and Hartlepool NHS Trust, Stockton-on-Tees, England, UK*

*Introduction*

Post-operative pressure ulcers are a common and expensive problem. Intra-operative hypothermia is also a common problem and may have a connection with impaired tissue viability. It was hypothesised that intra-operative prevention of hypothermia may reduce the incidence of post-operative pressure ulcers. A randomised clinical trial (n = 338) tested the effects of using a forced air blanket versus standard care.

*Methods*

Patients scheduled for orthopaedic, vascular, urological, or general abdominal surgery, where the normal hospital stay was expected to be at least five days, were admitted to the study. Exclusions were patients under 40 years of age and those for whom intra-operative warming therapy was standard practice. The elimination of bias was ensured through a concealed randomisation protocol and the measurement of outcomes by a researcher who was unaware of the treatment group to which each patient had been assigned.

*Results*

Pressure ulcers were reduced by almost half (10.4%: control; 5.6%: treatment; p = 0.109). The absolute risk reduction of 4.8% (95% confidence interval: no reduction to 11%) converts to a relative reduction of 46%. The number necessary to treat (NNT) is 21 patients (95% confidence interval: no effect to 10 patients). Contrary to what may have been expected, duration of surgery was not a factor there being no significant differences. Low body mass index (BMI) was related to pressure ulcer development (p = 0.009) and an inability to maintain core temperatures. The grading system used to categorise patient health status and anaesthetic risk (American Society of Anaesthesiologists, ASA grade) may also be an indicator of pressure ulcer risk. It appeared that the greater the anaesthetic risk, the greater the likelihood of developing pressure ulcers post-operatively.

*Summary*

Intra-operative forced air warming should become standard practice for all patients having major surgery, regard-

less of its expected duration. This is especially the case for patients who have additional risk factors, such as a low BMI or a high ASA grading, who may also benefit from pre-induction warming to supplement intra-operative therapy.

This research has important implications for the development of perioperative practice. The study was part of a doctoral programme with the University of Teesside and funded through a Research Training Fellowship awarded by the Northern & Yorkshire Region of the NHS Executive.

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### **EDUCATION PROGRAMME IN PRESSURE ULCER CARE**

*Sally Rees Matthews*

*The Medi Centre, Heath Park, Cardiff, Wales CF14 4UJ*

The occupational therapist is part of the multi-professional team that cares for patients who experience pressure ulcers. The occupational therapist is able to provide education where this equipment is best used. The health care professionals who seek advice and education include nursing staff, medical staff, patients and their carers and other colleagues (e.g., physio and OT).

The role of the occupational therapist as part of the team will be explained and will include liaison with other agencies.

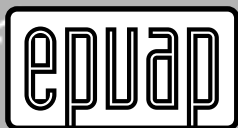
Case histories will be used to illustrate how the occupational therapist functions as part of the multi-professional when managing patients with pressure ulcers. This will include discussing the use of equipment for beds, chairs, feet and other devices.

In this vulnerable group of patients who experience pressure ulcers the occupational therapist has a flexible and challenging role as part of the multi-professional team.

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#### **Note:**

Further abstracts from the Le Mans meeting will be published in the next issue of the *EPUAP Review*.



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**MARCH 2002**

7 – 10 **4th Australian Wound Management Association Conference**  
Adelaide Convention Centre, Australia  
Contact: Conference Secretariat  
PO Box 1280 (11/97 Catlemaine Street)  
Milton, Queensland 4064, Australia  
Tel +61 (0)7 3858 5531  
Fax +61 (0)73858 5510  
E-mail: wm02@im.com.au

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**APRIL 2002**

13 – 14 **Indian Society of Wound Management Woundcon 2002**  
Thiruvananthapuram, Kerala, India  
Contact: Department of Surgical Oncology  
Regional Cancer Centre  
Tel +91 471 442541 / 522367  
Fax +91 471 447454  
E-mail: oncosurgery@rcctvm.org  
E-mail: oncosurgery@hotmail.com

17 – 20 **47th Annual Meeting of the Plastic Surgery Research Council**  
Harvard University and  
Massachusetts General Hospital  
Contact: W.P. Andrew Lee, MD  
Massachusetts General Hospital  
Harvard Medical School  
15 Parkman Street, WAC-453  
Boston, Massachusetts 02114, USA  
Tel: 001 617 724 0400  
Fax: 001 617 726 2824  
E-mail: lee.wpa@mg.harvard.edu

24 **Workshop on Multidisciplinary Concepts in Wound Healing**  
Helsingør, Denmark  
Contact: Congress Consultants  
Martensen Allé, DK-1828 Frederiksberg C  
Denmark  
Tel: +45 7020 0305  
Fax: +45 7020 0315  
E-mail: mcwh@congress-consult.com  
Web: <http://www.congress-consult.com/mcwh>

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**MAY 2002**

23 – 25 **12th Conference of the European Wound Management Association**  
'Chronic wounds and quality of life'  
Contact: EWMA  
PO Box 864, London SE1 8TT and/or  
IV simposio Nacional sobre Ulceras  
por Presion, GNEAUPP, Av. viana I  
26001-Logrono (La Rioja), Espana  
Tel: +34 941 239 240  
Fax: +34 941 239 347  
E-mail: gneaupp@arrakis.es

29 – 2 June **Joint ETRS / WHS Meeting**  
Baltimore, Maryland, USA  
Contact: Jane Green  
ETRS Business Office  
Tel: +44 (0)1865 228264/69  
Fax: +44 (0)1865 228233  
E-mail: OxfordWoundHealingInstitute@compuserve.com

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**JUNE 2002**

19 – 22 **7th Oxford European Wound Healing Summer School**  
St Anne's College, Oxford, England  
Contact: Jane Green  
Oxford Wound Healing Institute  
Tel: +44 (0)1865 228269  
Fax: +44 (0)1865 228233

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**SEPTEMBER 2002**

11 – 12 **Education in Wound Care, an update**  
Monte Carlo, France  
Contact: Luc Téot  
Tel: 00 33 467 33 82 31  
Fax: 00 33 467 04 10 62

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**Continued overleaf**

**SEPTEMBER 2002 (continued)**

- 13 – 14 ETRS Focus Meeting on the status today of new technologies in tissue repair: growth factors, gene therapy, stem cells, tissue engineering and xenotransplantation.**

Nice, France

Contact: Jane Green

ETRS Business Office

Tel: +44 (0)1865 228264/69

Fax: +44 (0)1865 228233

E-mail: OxfordWoundHealingInstitute@compuserve.com

- 18 – 21 6th European Pressure Ulcer Advisory Panel Open Meeting**

Budapest, Hungary

Further information: Jane Green

EPUAP Business Office

Tel: +44 (0)1865 228269

Fax: +44 (0)1865 228233

E-mail: EuropeanPressureUlcerAdvisPanel@compuserve.com

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**OCTOBER 2002**

- 13 – 16 3rd Smith & Nephew International Symposium Translating Tissue Engineering into Products**

Georgia Institute of Technology, Atlanta, USA

Contact: Georgia Tech

Web: <http://www.gtec.gatech.edu>

Tel: 001 404 385 0216

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**JULY 2004**

- 8 – 13 2nd World Union of Wound Healing Societies Meeting**

Paris, France

MF Congress,

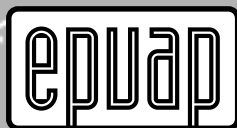
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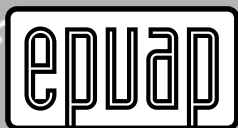
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MISSION STATEMENT

The European Pressure Ulcer Advisory Panel's objective is to provide the relief of persons suffering from, or at risk of pressure ulcers, in particular through research and the education of the public. The European Pressure Ulcer Advisory Panel is a registered charity, number 1066856.

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*Designed and produced by John Brennan at the Positif Press, Oxford*  
*Tel: +44 (0)1865 243220 Fax: +44 (0)1865 243272*  
*Printed by Oxuniprint at Oxford University Press*

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*ISSN 1464-7796*